



## English for IT Intermediate Part 2 (B2)

### Syllabus



#### 1. Network Engineer: Analyze and Prioritize

Learn about the subjunctive mood, logical deduction and “since” as a conjunction. Listen to a networking training session, and read about network protocols.

#### 2. Customer Support: Request Feedback

Learn about negative future tenses and how to make polite requests. Learn how to deal with angry customers, and read about the difference between features and bugs.

#### 3. Software Engineer: Evaluate Information

Understand “they” as singular, and learn how to use “yet” when emphasizing a point. Listen to the the evaluation of a test report and read about Unix and Ubuntu.

#### 4. Software Engineer: Identify Issues and Concerns

Learn how to use phrasal verbs, cleft sentences and fronting, listen to software engineers outlining a plan of action, and read about cloud computing.

#### 5. Network Engineer: Defend a Point of View

Learn about comparatives and the adverb “always”. Listen to a network report, and read and email from a network engineer to colleagues.

#### 6. Product Management: Update Colleagues

Understand polite phrasing, the difference between “even if” and “even though”, and the difference between the past perfect and past simple. Listen to a recording about sparring sessions, and read about how to share feedback.